

## অসম লোকসেৱা আয়োগ

#### ASSAM PUBLIC SERVICE COMMISSION

Jawaharnagar, Khanapara, Guwahati-781022.

### SYLLABUS

Assistant Manager (HR) in Assam Power Generation Corporation Limited (APGCL) (ADVT. NO. 11/2023 dated 25<sup>th</sup> April, 2023)

# Paper-I Human Resource (Multiple Choice Question Type)

(Multiple Choice Question Type

Full Marks: 100 Marks

Time: 2-00 hours

**Principles and Practices of Management:** Development of management Thought, Contributions of Taylor, Fayol, Mayo, Mary Parker Follett and C.I. Barnard. Behavioral Approach, Systems Approach, Quantitative Approach and Contingency Approach, Function of Management: Planning and Decision Making, Organizing, Staffing, Directing, Controlling, Coordinating.

Human Resource Management: Conceptual framework, Human Resource Planning, Job Analysis, Recruitment, Selection, Placement, Induction, Training and Development, Performance Management, Job Evaluation, Compensation Management, Employee Benefits and Incentives, Managing Career. New Trends in HRM, Changing environment of HRM and contemporary challenges, Emerging HRM Concepts.

**Human Resource Development (HRD):** Concepts, Assumptions, Values, HRD Mechanisms, Action – Research Model, HRD Culture and Climate, HRD Interventions, HR Accounting and Audit, Consultant – client relationship, Knowledge Management, Human Resource Information System. International Human Resource Management (IHRM), Organisational context of IHRM, IHRM and Sustainable Business, Functions of IHRM, Cross – Cultural Studies, Cultural Diversity, Transnational Organisations, IHRM Models.

Organisational Behaviour: Concept, Scope, Nature of human behaviour, Personality, Perception, Learning, Attitude, Motivation, Interpersonal Behaviour, Group Dynamics, Leadership, Communication, Power and Authority, Stress, Organisational Change and Development.

Industrial Relations: Concept, Scope, Evolution, Approaches, Actors and Models, Conflict and cooperation, Bi-partitism, Tri-partitism, Collective Bargaining, Workers' Participation in management, Grievance Handling and Disciplinary Action, Code of Conduct, Industrial Relations in changing scenario, Employers' organisations. Trade Unions: Concepts, Evolution. Problems of trade unions in India, Recognition, The Trade Unions Act, 1926. Emerging role of trade unions in India.



Industrial Disputes: Factors, Forms, Trends, Prevention and Settlement, Role of State and Central Labour Administration, Strikes and Lockouts. The Industrial Employment (Standing Orders) Act, 1946. The Industrial Disputes Act, 1947.

Labour Legislation: Objectives, Principles, Classification and Evolution. International Labour Organisation, Social Justice and Labour Legislation, Indian Constitution and Labour Laws. The Factories Act, 1948, The Mines Act, 1952. The Inter-state Migrant Workmen (Regulation of employment and conditions of service) Act, 1979. The Contract Labour (Regulation and Abolition) Act, 1970. The Building and other Construction workers (Regulation of employment and conditions of service) Act, 1996. The Child Labour (Prohibition and Regulation) Act. 1986.

Wages: Concept, Types, Factors influencing wages, Wage Theories and Wage Differentials. The Minimum Wages Act, 1948. The Payment of Wages Act, 1936. The Payment of Bonus Act, 1965. The Equal Remuneration Act, 1976. The Payment of Gratuity act, 1972. The Employees' Provident Fund and Miscellaneous Provisions Act, 1952.

Labour Welfare: Concept, Scope, Types, Theories and Principles, Industrial Health and Hygiene, Industrial Accidents and safety, Occupational Diseases Social Security: Concept and Scope, Social Assistance and Social assurance.

Labour Market: Features, Demand and Supply of Labour, Nature and Composition of Indian Labour Force, Unemployment and Underemployment, Types of Labour Market, Characteristics of Indian Labour Market, New Dynamics of Labour Market in India, Economic Systems and Labour Market, Problems of Labour in India.

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Controller of Examination Assam Public Service Commission Jawaharnagar, Khanapara, Guwahati-22

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## ASSAM PUBLIC SERVICE COMMISSION

Jawaharnagar, Khanapara, Guwahati-781022.

## **SYLLABUS**

Recruitment to the post of Assistant Manager (Electrical / Human Resource) under Assam Power Generation Corporation Limited (APGCL)

(Advt. No. 11/2023 dated 25/04/2023)

## <u>PAPER – II</u> GENERAL STUDIES

(Multiple Choice Question Type)

Full Marks: 100 Marks

Time: 2-00 hours

Subject Subject	Topics	No. of Questions	Marks
General English	Sentence Completion, sentence improvement, ordering of words in a sentence, spotting errors, synonyms and antonyms, Idioms and phrases, fill in the blanks, word groups etc.	25	25
General Aptitude & Emotional Intelligence	Time and distance; Series, Analogy, Statement, Direction; Verbal and non-verbal reasoning etc. Understanding Emotional Intelligence, Personality and EQ, The Ability Model of EI, The Trait Model of EI, The Mixed Model of Emotional Intelligence, The Bar-On Model of Emotional Social Intelligence and the Genos Model, Criticism of the Theoretical Foundation and Measures of Assessment of Emotional Intelligence, Emotional Intelligence, Emotional Intelligence, Personality Disorders, and Individuals on the Autism Spectrum, EQ and Personal Relationships, Emotional Intelligence in the Workplace, Improving your Emotional Intelligence.	50	50
General Knowledge	Current Affairs (National and International); Who's Who; Sports; Books and Authors; Awards and Honours; Science – Inventions and Discoveries; Abbreviations; Important Days etc.	25	25



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